

# PRODUCT CARE

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Thank you for your home furnishings purchase from KDR Designer Showrooms. Furniture is often a lifetime investment, regular attention and maintenance can ensure that your investment can be enjoyed for years to come. Proper care is important to preserving furniture's beauty and quality. Please find the enclosed tips and instructions on how to care for your new fine furniture purchase. And remember if damage occurs, repairs to any fine furnishings are best left to professionals. KDR has a well-established network of professional repair people. Please call the KDR warranty department for a referral.

## WOOD FINISHES

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Wood is a natural product. Sun bleaching will occur when wood furniture is exposed to sunlight causing darker finishes to lighten and sometimes cause lighter finishes to darken. Try to avoid placing furniture in direct sunlight and rearrange accessories from time to time to avoid spot bleaching. Arrange your furniture so that it does not sit near heat registers, AC units or radiators.

There are three basic types of furniture care products: silicone cleaners, waxes and polishes. We recommend avoiding silicone cleaners and waxes. While silicone creates a high degree of shine, silicone seeps into even the highest quality finishes, creating a barrier that will not accept stain or lacquer, making it impossible to refinish or touch-up the furniture. And, waxes may result in the build-up of wax film on the surface of the furniture. Polishes, which we recommend, contain detergents, emulsifiers and mineral oil. There's no grit to harm the finish, no wax to build-up and no silicone to act as a barrier for touch-up and refinishing.

Periodically clean and polish furniture using a clean, soft, lint free cloth. Always rub in the same direction of the wood's grain to avoid scratching the surface. Once a week remove dust on surfaces with a clean, soft, lint free cloth.

Polish every six months with a non-silicone wax, allowing the polish to completely dry before replacing any objects on the surface. We recommend Guardsman® furniture polish or another furniture polish that doesn't contain silicone.

To remove wax build-up from wood finished surfaces, use a soft rag or #0000 steel wool.\*

Removing wet rings from a finished surface: Clean the area with Murphy® Oil soap and water; use terry cloth or a t-shirt and dampen it lightly with denatured alcohol. Pass the dampened cloth across the area, using light, quick strokes. #0000 steel wool and lemon oil or Wool-Lube™ should remove white spots and rings from units that have a stain or dull sheen.\*

Most ornate wood furniture products incorporate different species of wood and wood veneers to create highly figured patterns. These patterns are often from where the tree grows in different directions such as where the limbs branch out. This causes tension and pulls the fibers of wood in different directions. Over time, hair-like cracks can occur in these highly figured areas. This is not a flaw or defect in the furniture but a natural characteristic of the veneer adding depth and beauty to the furniture over time.

For light scratches and scrapes, clean the surface with mineral spirits; lightly apply lacquer with a soft cloth in the direction of the grain. Avoid over padding as this could cause the finish to dull.\* Surface scratches can be removed by rubbing compound or buffing paste, followed with cream polish.\* For deep scratches, rub #0000 steel wool or 400 grit sandpaper in the direction of the grain; followed with an application of clear aerosol. Let dry before applying buffing paste.\*

For drawers that stick, rub Briwax® or similar paste wax on the drawer and the wood it rides on to restore gentle gliding motion.

Eliminate musty odors using a spray bottle, denatured alcohol or another microbial spray. Allow drying for one week.

## GLASS

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To remove stains from glass, mix 3 parts vinegar and 1 part ammonia, pour onto the stained area and let stand for 30 minutes to overnight, depending on the severity of the stain. Wash off with soap and water followed by glass cleaner.

## MARBLE

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Marble can be cleaned with mild non-abrasive detergent and water, rinsed with clean water and wiped with a clean, soft cloth to assure no residue remains. Remove stains from marble with soap and water, followed by glass cleaner.

## LEATHER

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There are various categories of leathers with different characteristics so you need to determine what leather your furniture is fabricated in before cleaning. All leathers may be affected by direct sunlight and heat sources. Avoid using saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, ammonia or any other type of chemical solution. Always test cleaning method in a hidden area first to be sure it's colorfast.

Leather is a natural product, natural markings like brands, insect bites, scars, fat wrinkles, stretch marks and dye lot variations are customary and are not considered defects.

Protected leather surfaces such as Pigmented, Embossed, Corrected and Aniline Plus should be dusted regularly with a dry or slightly damp, soft cloth. Wipe spills immediately with clean cloth or sponge. For light stains, clean with mild

non-detergent soap. Rinse well, gently wipe off, and allow to air dry. Leather desks and tabletops have lacquer coatings, therefore they can be lightly waxed.\*

Clean oil or grease from protected leather by simply wiping with a clean cloth, and leave alone. The oil will be absorbed by the leather. Do not apply water. Avoid using saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, ammonia or any other type of chemical solution.\*

Naked leathers like Pure Aniline and Pull-Up can be cleaned using distilled water and suds from a neutral soap on a dampened sponge, lightly wiping the soiled areas. No need to rinse, distilled water and neutral soaps do not contain solids. Blot area with a clean, dry towel to remove excess moisture.\*

To care for Nubuck leathers we recommend using a suede brush, dry powder stain remover or Leather Masters® Nubuck Cleaner.\*

## UPHOLSTERY

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All upholstery fabrics should be dusted on a regular basis with a vacuum cleaner. Down-filled cushions should be brushed rather than vacuumed. Cushions and pillows should be turned and rotated on a weekly basis to extend the life of the cushion cores and allow the fabric to wear evenly.

Spot clean, using a mild water-free solvent or dry cleaning product.\*

## OTHER TIPS TO PRESERVE YOUR FINE FURNITURE INVESTMENT

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Protective feet on rubber or plastic products may contain a plasticizing agent that discolors or softens fine furniture's finish. Always use felt pads under accessories to prevent discoloration.

Remember to lift objects rather than sliding them across the finished surface.

*Sections marked with an asterisk symbol (\*) are associated with damage that is best handled by a trained professional, but may be attempted at your own risk. The product care tips are provided for informational purposes only by KDR Designer Showrooms.*

## WARRANTY REPAIR & SERVICE

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KDR honors and enforces all manufacturers' warranties for the products purchased through KDR. Manufacturers' warranties generally cover products for one (1) year on fabrics, cushions and wood finishes. Actual construction of product is generally warranted for 3 years.

When a designer specifies a fabric from a specialized fabric company to be applied to upholstery items, the furniture manufacturer is not liable to warranty the fabric, the mill that produced the fabric is. Manufacturers of both furniture and fabrics exclude from warranty: abuse, normal wear and tear and improper application of fabric, such as where the wrong type of fabric was specified for the usage of the furniture. If you have questions on warranty of any product, ask before ordering.

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